February 2013

## Purpose of the Training

- > Technical Assistance
- How to complete Fund Application
- Who can make application?
  - ✓ Domestic Violence
  - ✓ Specialized Support Services
  - ✓ Positive Youth Development
  - ✓ Out of School Time
  - ✓ CRU Intake

# Goals & Objectives of the Fund Training

- > Introduce the Prevention Assistance Fund
- > Address questions

## Purpose of the Prevention Assistance Fund

- Critical Child Welfare Outcomes:
  - Prevent Entry into Formal Child Welfare System
  - Alleviate Family Stressors
  - Maintain Family stability & Ensure Children's safety

# Beneficiaries of the Emergency Fund

- Families and children receiving services through:
  - Family and Community Support Center
  - Central Referral Unit (CRU) Intake
  - Referrals from Children and Youth Division

### **AGENDA**

#### Filling out the Application

- √Requests for Rent Arrears and/or Security Deposit & Rent for Long-term Lease
- √Requests for Mortgage Arrears
- √Requests for Utility Deposits/Arrears
- √Requests for Repairs
- √Requests for Refrigerators
- √ Requests for Babysitting/Respite service
- √ Requests for Clothing Expenditures
- √Requests for Beds
- √Requests for "Other" Emergency Expenses or Items not allowed

#### A Few Reminders

## FUND LIMITS

A maximum of \$2,500 per family.

### FUND RESPONSIBILITIES

#### Social Worker/Agency Designee:

Verifies DHS status

Determines need & insures housing need is part of case plan

Looks to other resources first

Completes application

Attaches all supporting documentation

Obtains Parent/Caregiver signature

Signs application

Forwards application to Supervisor for signature

#### <u>Supervisor</u>:

Reviews application

Reviews supporting documentation

Verifies request is in compliance with protocol

Signs application

Forwards application to Authorized Approver

#### Authorized Approver:

Reviews application

Reviews supporting documentation

Verifies request is in compliance with protocol

Signs application

### FUND RESPONSIBILITIES

(continued)

#### Public Health Management Corporation (PHMC):

#### Reviews application

- √ Is request within funding limits?
- √ Supporting documentation all present?
- √ Contact signing appropriate Reviewer for needed clarification.

#### Provides checks

- ✓ PHMC will mail check to vendor or DHS Reviewer.
- √ PHMC will prepare check for pick-up if requested.
- ✓ PHMC will notify appropriate Reviewer by e-mail once check is ready.

#### Tracks outcomes

- ✓ Application Status Report by Agency
- ✓ Outcome Summary of Payments Report

Reviews outcomes and protocol with DHS Administration

Provides training

# DHS Family and Community Support Center Prevention Assistance Fund FILLING OUT THE APPLICATION

#### FAMILY INCOME WORKSHEET ITEMIZED REQUEST FORM Number of ALL adults in the home: Number of ALL children in the home: AMOUNT Name/Address/zip nt that an agreement cannot be reached from utility company Salary (ALL other adults in house) Public Welfare grant (include all grants) PHILADELPHIA DEPARTMENT OF HUMAN SERVICES CHILDREN & YOUTH DIVISION FAMILY AND COMMUNITY SUPPORT CENTER ~ PREVENTION ASSISTANCE FUND Food Stamps Social Security All questions must be answered for Applications to be considered complete. Child Support Unemployment benefits Date application submitted to PHMC: Other Provider Agency Address: Client Date of Birth: t submit a 3'd estimate and contractor's license Has family received STIPENDS assistance from this Adoption/PI C subside last calendar year? DV PYD OST Specialized Services Education Support Center Other If the only revenue sources noted above are public welfare grant and/or food stamps, p ◆ Looking for employment: (circle one) YES NO If "NO" why not? Child Name: ♦ Enrolled in a vocational training program: YES/NO. If "YES" where: Date of Birth: Child Name: Child Name Date of Birth: Child Name: Date of Birth If the total expenses are greater than the total income, explain how this is sustainable Date of Birth Child Name Date of Birth Date of Birth: Date of Birth: I have read this application in full. All the information given to the agency conce AMOUNT REQUESTED: S\_ knowledge. If any information provided is found purposely inaccurate or false, I am n and I will not be able to re-apply for emergency funding, and I agree to allow my soc. a condition of receiving this grant any emergency expenses that are not listed on the d outcomes. The DHS Commissioner or Designee must id, and should encourage potential applicants to submit Prevent Entry into Formal Child Welfare System Alleviate Family Stressors SIGNATURES Parent/Caregiver signature: Family S Explain how the requested items will produce the outcome checked above. REVIEWED BY: avment codes: MV = mail vendor Explain how failure to obtain the item(s) will affect the outcome. MA = mail administrator Family Social Worker's Supervisor Signature PU = pick up at PHMC Approver's name: otify the signing Administrator. Applications will be inactivated rator and a new application must be submitted. A list of other resources explored must be attached to this Application. Address ALL of the following: What have the family, provider, and DHS done to overcome the situation and what other resources have been explored? \* The social worker is responsible to ensure that the vendor receives the payment and that the by the landlord. If for some reason the correct or and delimed as the bound of the correct of the social socia returned to PHMC before a new check can be issued for the same family. If a family is re What is the plan for avoiding the same occurrences in the future? Note: If requesting payment for utility, mortgage or other arrears, explain how why the delinquency occurred and how payment of subsequent bills will be sustained if the arrears it, reduced or paid off by the Prevention Authorace Fund. social worker is also responsible for regularly reviewing the family's budget and expense FCSC Prevention Assistance Fund Application EFFECTIVE February 2 February 2013 Page 3 of 5

DESIRED November 2012

DCSC Provention Applicance Dank Application

Pres 1 of 5

## Application Page 1

Fill in Date Application Submitted

Fill in Provider Agency Name & Address and Client/Family Name & Address

Check appropriate Service Type box

Fill in Suffix, Child Name and D.O.B. for each child

Fill out specific needs for this family

Check one Assistance Type

Fill this section out completely

A FUND OF LAST RESORT

Look to other resources first!

PHMG use only: APPLICATION	=		Date received:
	LPHIA DEPARTMENT OF HU		
	Y AND COMMUNITY SUPPOR		
•	All questions must be answere	ed for Applications to be con	sidered complete.
Date application submitted to P	HMC:		
Brosider America Name:			
			-
Provider Agency Address:			Client Date of Birth:
ClientFamily Name:			Yes No assistance from this
ClientFamily Address:			Fond within the
			last calendar year?
Service Type:			
DV PYD	OST Specialized Ser	vices Education Suppor	rt Cesster Other
		I	
Child Name:	Date of Birth: Child Name:		Date of Birth:
Child Name:	Date of Birth:	Child Name:	Date of Birth:
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Child Name:	Date of Birth:	Child Name:	Date of Birth:
Description of specific House	iold needs:	AMO	OUNT REQUESTED: S
This assistance will: pre (check only one)	vent Entry into Formal Child Welfare System	Alleviate Family Stress	ora Maintain Family Stability & Ensure Children's Safety
Explain how the requested item	s will produce the outcome che	cked above.	
Explain how failure to obtain the	e item(s) will affect the outcom	e.	
A list of other resources expl	ored must be attached to this A	Application.	
Address ALL of the following:			
		vercome the situation and w	that other resources have been explored?
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is, reduced or paid of	f by the Prevention Assistance	Fund.	
PCS C Provention Additioned Rund A	antication -	EVISE D November 2013	Page 1 of 5
PLAN STOYERS ON ASSESSABLE PURG A	opiication 2	WATER OF DISTORTED AND THE	yago a ou J

## Application page 2

Fill in number of <u>ALL</u> adults and children in the home.

Fill in the amounts of all <u>INCOME</u>, EXPENSES and STIPENDS

Fill in total Incoming Revenue, Total Expenses & Monthly Savings

Circle appropriate answer and explain

Explain sustainability if expenses are greater than income

Make sure Parent/Caregiver, Family Social Worker, Family Social Worker's Supervisor and authorized Approver sign the application.

	COME WORKSHEET
umber of ALL adults in the home:	Number of ALL children in the home:
INCOME	EXPENSES
	7
Salary (Caregiver)	S Rent/Mortgage
Salary (ALL other adults in house) Public Westare grant (include all grants)	S Electric S Gas
Food Stamps	S Water
Social Security	S Phone
Child Support	\$ House supplies/laundry
Unemployment benefits	\$ Food
Other:	\$ Transportation and or Car payment
Other:	S House/Car insurance Clothing
Other:	S Clothing S Cell Phones
	\$ Miscellaneous:
STIPENDS	
Kincare/foster care stipend	
Adoption/PLC subsidy	
In the Indiana Property of	enses: \$ Monthly Savings: \$
♦ Looking for employment: (circle one) YES /NO. Is	f"NO" why not?
A Encelled in a recentional training programs VECAIO I	f "YES" where:
Emolied in a vocational training program. TES/190. 1	1 Lo wilete.
e total expenses are greater than the total income, explain ho	
	w this is sustainable:
to total expenses are greater and are total meeting, expense no	w this is sustainable:
to total expenses are greater than are total arcome, expense no	w this is sustainable:
e read this application in full. All the information given :	to the agency concerning this emergency grant is correct to the best
e read this application in full. All the information given : édge. If any information provided is found purposely inacci	
e read this application in full. All the information given edge. If any information provided is found purposely inaccu will not be able to re-apply for emergency funding, and I ag littion of receiving this grant.	to the agency concerning this emergency grant is correct to the best rate or false, I am responsible for paying back the money paid on my
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## Application page 3

Indicate request amount for each category

Indicate how funds are to be distributed for each category:

MV = mail to vendor

MA = mail to Approver

PU = Pick-up at PHMC

Describe OTHER expense(s)

Indicate total amount requested

#### Indicate vendor name & address

			<del></del>	
<del></del>	AMOUNT	Check delivery*	VENDOR Name/Address/zip	PHMC use Payment da
HOUSING: No utility arrears will be paid without Attach agreement	an agreement or s	statement that an	agreement cannot be reached f	rom utility compar
Rent for long-term lease	\$			
Mortgage/Rent arrears	\$			
<ul> <li>Utility deposits/arrears</li> </ul>	\$			
Security Deposit (minimum one year lease)	\$			
<ul> <li>Plumbing/roofing/electrical/heating/ windows/banisters/locks/doors/disability supports</li> </ul>	\$			
One time cleaning or junk disposal	\$			
Pest Control (6 months max)	\$			
Babysitting/Respite service	\$			
EMERGENCYITEMS:				
Refrigerator (\$450 maximum)	\$			
<ul> <li>Child Bed: (\$250 maximum per child)</li> <li>Cribs, Twin beds &amp; bunk beds only</li> </ul>	\$			
Other:	\$			
OTHER EMERGENCY EXPENSES: This cate application but are considered necessary to ach approve applications with "other" items. The re creative, appropriate requests on behalf of the f Describe expense:	nieve one of the l	isted outcomes. rapid, and shoul	The DHS Commissioner or D	esignee must
TOTAL AMOUNT OF REQUEST	s.	*Payment code	es: MV = mail vendor MA = mail administrator	

When clarification is needed for an application, PHMC will e-mail notify the signing Administrator. Applications will be inactivated 30 days after last contact with the signing Administrator and a new application must be submitted.



# DHS Family and Community Support Center Prevention Assistance Fund Notification of Application Problem(s):

All communication is addressed to signing Approver Subject: will show Caregiver's Name Text will indicate Family Name DHS- Prevention Assistance Fund From... \_ • To... Send Cc... Bcc... Subject: Client/Family Name Hi (Approver), I received a Prevention Assistance Fund Application for the (FAMILY NAME) Family. I need the following information in order to complete this request: 1. What is missing This section will indicate what is missing or problem 2. What is needed. You must communicate this e-mail to the submitting social worker on this application. Please fax only the above mentioned information and feel free to e-mail me with any questions. Thanks Rich Kirschner richk@phmc.org Phone: (215) 731-2416 (267) 765-2369

Please remember to fax only the page(s) and/or information requested

## Notification of Payment:

All communication is addressed to signing Approver

Subject: will show Client/Family Name

Send	From To Cc Bcc Subject:	Dr S- Prevention Assistance Fund;  PREVENTION ASSISTANCE FUND NOTIFICATION OF PAYM	IENT for Client/Fa	mily Name	
Check receive	ning Appro # XXXXX ped from (CA		of \$X,000.00 w	as mailed to XXXXXXXXXXXXX	X on XXXXXX, XXXXXXX X, 2013
	3owen n@phmc.or 67) 765-236				

This section will indicate: check number, vendor name & amount, who the check was mailed to/ready for pick-up and on what date social worker & family name.

Requests for Rent Arrears and/or Security Deposit & Rent Long-term Lease

#### Required Documentation:

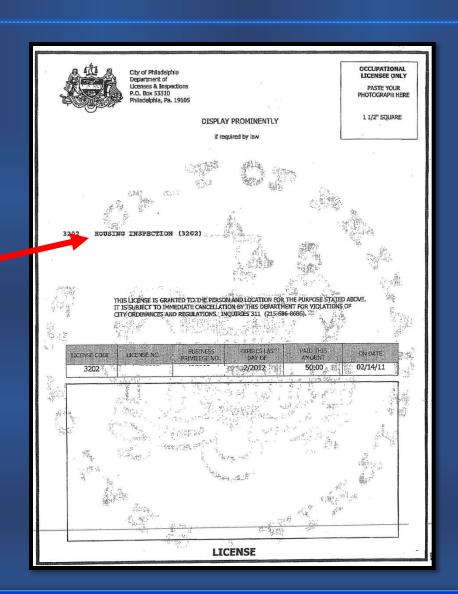
- > Annual lease for that property.
- > Housing inspection license for that property.
- > A letter from the landlord/owner notifying of arrearage amount.
  - A total of up to \$1,500 is allowed for families with 1 child.
  - A total of up to \$2,500 is allowed for families with 3 or more children.

All requests for Security Deposit/Rent for Long Term Lease must be received and approved <u>BEFORE</u> the family moves in or risk being denied.

Housing

**Inspection** 

**License** 



#### Please Note:

- ➤ If the start date for the Lease began one month or more prior to receipt of the PAF application, the social worker must confirm with the landlord/owner that the property is still available with written confirmation to the PAF administrators.
- > If the letter from the landlord/owner is over one month old, the social worker must confirm with the landlord/owner that the family has not been evicted with written confirmation to the PAF administrators.
- The social worker is responsible for ensuring that the landlord/owner receives the check. If property is no longer available: social worker <u>MUST</u> return check to PHMC.
  - If a new check is required: PHMC cannot cut a new check until the original check is returned to PHMC.

# DHS Family and Community Support Center Prevention Assistance Fund Requests for Mortgage Arrears

#### Required Documentation:

> Copy of the current mortgage.

#### Please Note:

> The mortgage must show the client/family's name.

# DHS Family and Community Support Center Prevention Assistance Fund Requests for Utility Arrears

#### Required Documentation:

- > Copy of current utility bill.
  - > Letter of agreement from the utility company.
  - > Letter from utility company stating why no agreement will be given.
- > If renting: Include a copy of the yearly Lease and Housing Inspection License
- > Relationship to the client/family if owner of property or name on utility bill is different than client/family.

# DHS Family and Community Support Center Prevention Assistance Fund Requests for Repairs

#### Required Documentation:

- > Proof of ownership (copy of deed, copy of city tax invoice).
- > Submit bill or quote for equipment needed or services to be performed.
- > Copy of contractor's license.
  - · Company's tax ID Number or individual's social security number.
  - 2nd quote is required for work over \$900 along with contractor's license.
  - 3rd quote is required for work over \$1,500 along with contractor's license.

#### Please Note:

> All quotes <u>must be itemized</u> so that non-emergency items can be identified and deducted from essential repairs.

# Requests for Refrigerators

#### Required Documentation:

- > Quote from vendor.
- Maximum allowed amount is \$450.
- > Letter signed by the caregiver stating who will pay the difference if quote is over the maximum allowed amount.

# Requests for "Other" Emergency Expenses

#### Required Documentation:

- $\triangleright$  A letter from the agency explaining the nature of the emergency.
- > Any appropriate back up documentation.

### Requests for Babysitting/Respite Service

#### Required Documentation:

- > Bill or quote describing services to be performed and hourly rate charged.
- > Emergency child line clearance required for babysitting & respite providers.\*
- > Company tax ID number or individual's social security number.

#### Please Note:

\* Emergency child line clearance must include date called and name of person who provided clearance.

## Requests for Clothing Expenditures

#### Required Documentation:

> Layaway document describing the items to be purchased.

#### Please Note:

Layaway deposits paid are not reimbursed.

# Requests for Beds

#### Required Documentation:

- > Copy of quote from vendor.
- Maximum allowed amount is \$250 per child.
- > Letter signed by the client/family stating who will pay the difference if quote is over the maximum allowed amount.

#### Please Note:

Only cribs, twin beds and bunk beds are allowed.

### A Few Reminders

Please make sure PAF application is completely filled out.

- Please make Client/Family name is on application.
- > Please do not send social security application as verification of income.

All PAF applications must be mailed to or dropped off at PHMC (faxes are not accepted).

#### All communication between PHMC and agency is through the authorized Approver.

- > Please remind staff not to give out PHMC Staff phone numbers to clients or vendors.
- > Please remind staff to check with authorized Approver with questions on status of applications.

Please do not fax entire application when responding to a request for additional information.

All applications which remain incomplete after 30 days from Approver notification of problem(s) will be made inactive.

One Final Note: All policies are subject to periodic review/update.

# DHS Family and Community Support Center Prevention Assistance Fund Prevention Assistance Fund Application On-line:

Available on-line at phmc.org



Click on: <u>Programs & Affiliates</u>

Scroll to: Emergency Assistance

Click on: Prevention Assistance Fund

PHMG use only: APPLICATION:	Date received:
	HUMAN SERVICES CHILDREN & YOUTH DIVISION PORT CENTER ~ PREVENTION ASSISTANCE FUND
	rered for Applications to be comidered complete.
Date application submitted to PHMC:	
Provider Agency Name:	
Provider Agency Address:	Cliest Date of Birth:
ClientFamily Name:	Has family received
Client/Family Address:	Yes No assistance from this
Service Type:	
_ "	Services Education Support Center Other
Child Name: Date of Birth:	Child Name: Date of Birth:
Child Name: Date of Birth:	Child Name: Date of Birth:
Child Name: Date of Birth:	Child Name: Date of Birth:
Child Name: Date of Birth:	
Child Name: Date of Birth:	Child Name: Date of Birth:
Description of specific Household needs:	AMOUNT REQUESTED: 3
This assistance will: (check only one)    Prevent Entry into Formal Child   Welfare System	Alleviate Family Stressors Maintain Family Stability & Ensure Children's Safety
Explain how the requested items will produce the outcome cl	clacked above.
Explain how failure to obtain the item(s) will affect the outco	come.
A list of other resources explored must be attached to this	his Application.
Address <u>ALL</u> of the following:  • What have the family, provider, and DHS done to	to overcome the situation and what other resources have been explored?
<ul> <li>What is the plan for avoiding the same occurrences arrear, explain howhilp the delimpency occur is, reduced or paid off by the Prevention Assistance</li> </ul>	s in the futher! Note. If requesting payment for utility, mortgogs or other cred and how payment of subsequent bills will be annulsed if the arrears nee Fund.
PCSC Provention Assistance Fund Application	REVISE D November 2012 Page 1 of 5

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umber of ALL adults in the home:		Number of AL	L children in the home:
INCOM	E	EXPENSES	
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STIPENI Kincare/foster care Adoption/PLC subs	stipend		
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	AMOUNT	Check delivery*	VENDOR Name/Address/zip	PHMC use: Payment date
HOUSING: No utility arrears will be paid without a Attach agreement	an agreement or	statement that	an agreement cannot be reached fro	m utility company
Rent for long-term lease	\$			
Mortgage/Rent arrears	\$			
Utility deposits/arrears	\$			
Security Deposit (minimum one year lease)	\$			
EMERGENCYHOME REPAIRS: Any repair w Any repair w  • Plumbing/roofing/electrical/heating/ windows/banisters/locks/doors/disability			2 <sup>rd</sup> estimate and contractor's licer a 3 <sup>rd</sup> estimate and contractor's lice	
supports				
One time cleaning or junk disposal	\$			
Pest Control (6 months max)	\$			
EMERGENCY SERVICES:				
Babysitting/Respite service	\$			
EMERGENCYITEMS:				
Refrigerator (\$450 maximum)	\$			
<ul> <li>Child Bed: (\$250 maximum per child)</li> <li>Cribs, Twin beds &amp; bunk beds only</li> </ul>	\$			
Other:	\$			
OTHER EMERGENCY EXPENSES: This cate, application but are considered necessary to ach approve applications with "other" fems. The re creative, appropriate requests on behalf of the fr Describe expense:	ieve one of the i	listed outcom rapid, and sh om they work.	es. The DHS Commissioner or De-	signee must
TOTAL AMOUNT OF REQUEST	\$	raymento	MA = mail administrator PU = pick up at PHMC	
When clarification is needed for an application, 30 days after last contact with th	PHMC will e-ma ne signing Adm	il notify the si inistrator and	gning Administrator. Application a new application must be submi	s will be inactivat itted.

## MAIL APPLICATIONS TO:

PHMC - DHS Funds
Center Square East
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