

2024 Southwest Philadelphia Community Survey

Frequently Asked Questions

What is the purpose of this survey?

The purpose is to hear from you about the health and well-being of your community. PHMC Public Health Campus on Cedar wants to understand the neighborhood's health needs. The information may also help advocate for those needs with your legislators.

The survey will gather information about where we can make the greatest impact. We don't know exactly what that impact will be, but we are going to follow your input wherever it leads to find out.

What is the PHMC Public Health Campus on Cedar?

The PHMC Public Health Campus on Cedar is an integrated public health campus designed to serve the West and Southwest Philadelphia community. Formerly known as Mercy Catholic Medical Center, the facility was transformed by PHMC (Public Health Management Corporation) and its coalition partners Penn Medicine, Children's Hospital of Philadelphia and the Independence Blue Cross Foundation into a 21st century health and wellness hub.

It provides primary and preventive care; general and emergency dental services; hospice inpatient care; post-acute medication care; emergency, inpatient hospital care, psychiatric services and crisis response services. Learn more about the PHMC Public Health Campus on Cedar [here](#).

Why should I participate?

Taking the survey gives you an opportunity to share your health and wellness needs. Your input will help PHMC's Public Health Campus on Cedar plan services for your neighborhood in the future.

How do I take the survey?

If you live in one of the designated household zones, you will be eligible to take the survey. Those zones are identified in the below maps. You'll need a link to access the survey, and your unique household code to start it. Both the link and the unique code will be provided to you in the mail.

You can then take the survey in three ways:

- **Online:** Use the provided link or scan the QR code in the letter or postcard you received.
- **By phone:** call (267) 530-1764 to take the survey in any language.
- **In person:** at the PHMC Public Health Campus on Cedar (501 S. 54th St.).

I don't have my letter or household code. How can I get my code?

Contact us in one of these ways:

- **Phone:** (267) 530-1764
- **Email:** CommunitySurvey@phmc.org
- **In person:** PHMC Health Center on Cedar is located at 501 S. 54th Street. Stop by between 10:00 a.m. and 3:00 p.m. on a Tuesday, Thursday, or Friday (except holidays) until August 30. Ask about the community survey at the front desk on the first floor and a staff person will help you.

Can I take the survey in a different language?

Yes! Call (267) 530-1764 to respond to the survey in any language.

- Para responder la encuesta en español, llame al (267) 530-1764
- Pour répondre à le sondage en français, appelez (267) 530-1764
- Pou reponn sondaj la an kreyòl ayisyen, rele (267) 530-1764
- Bānlāya jaripēra jabāba ditē kala karuna (267) 530-1764

How long will the survey take?

Most people complete it in about 15 to 20 minutes.

Will I be compensated for my time?

Everyone who finishes the survey will receive a \$20 Amazon gift card as a thank-you. When the survey is over, you'll be able to enter your email or cell phone number to receive the gift card. If you do not have an email or cell phone number, you can pick up a physical Amazon gift card in person at PHMC Health Center on Cedar at 501 S. 54th Street on Tuesdays, Thursdays or Fridays between 10:00am and 3:00pm (except holidays).

What will the survey ask?

The survey covers a range of demographic, healthcare and health related topics. It will ask how you rate your health, how often you get medical care, and what it is like to live in your community.

Do I have to answer every question?

No, not all the questions are required. Some basic questions are required so that researchers can tally up everyone's responses. Please try your best to answer every question.

Are my responses confidential? Is my information safe?

Yes. All responses are confidential. We will combine your answers with all other responses so that no one can be identified. We collect the information using a secure online survey platform.

To get the \$20 Amazon gift card, you'll fill out a separate, optional form that is not linked to your survey answers. It will ask for an email address and/or cell phone number. We will only use this information to send you your gift card, then delete it.

If you share your contact information for future surveys, we will store it separately from your answers. We will never share your name or contact info outside survey staff.

Can I share the survey?

No. Each letter has a code that can only be used once, so you cannot directly share the survey. Your neighbors, friends and family may also live in one of our survey areas. If so, you can tell them to look for their own letter in the mail or contact us to find out!

Who is running the survey?

This survey is being conducted by Public Health Management Corporation (PHMC)'s Research & Evaluation Group in partnership with Drexel University. Funding has been made possible by the Independence Blue Cross Foundation. PHMC is a nonprofit provider of public health resources. It manages the PHMC Public Health Campus on Cedar.

I tried to take the survey, but something went wrong. What should I do?

Please contact us and we will respond as soon as we can.

Phone: (267) 530-1764

Email: CommunitySurvey@phmc.org

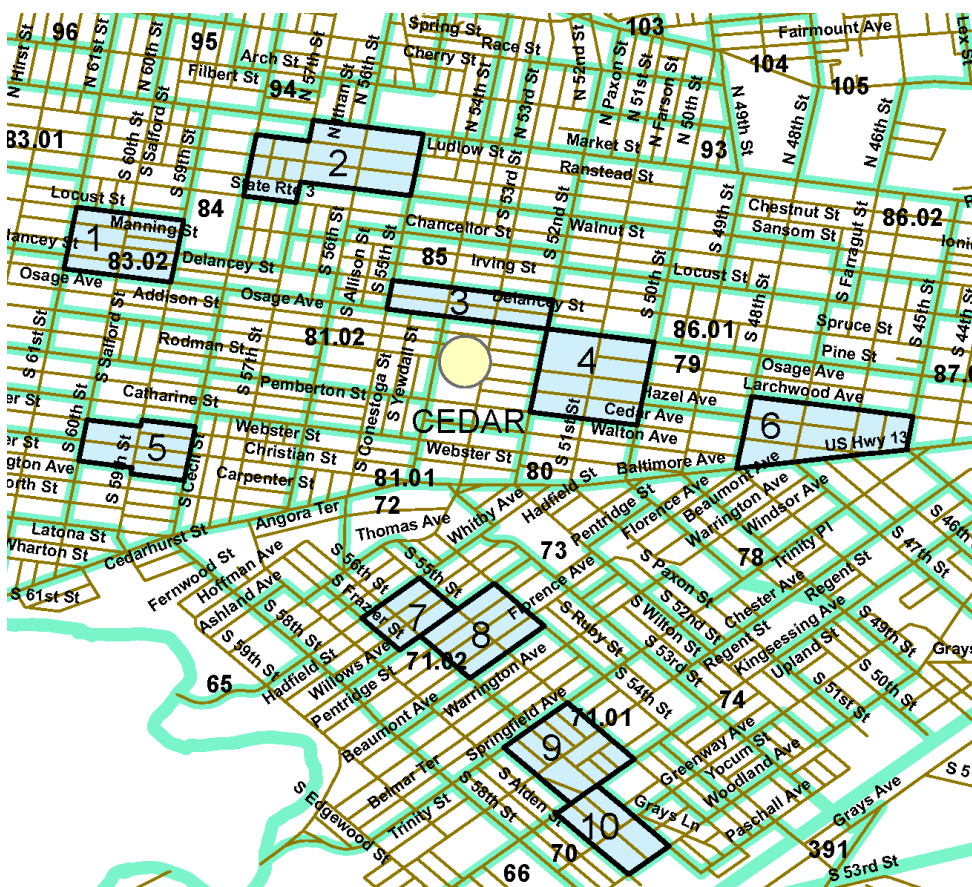
Who is eligible to take the survey?

If you live in one of the 10 areas on the map below, you're eligible. We chose these areas to make sure we include opinions from across the Southwest Philly community.

One adult (18 or older) from each household can take the survey. If there is more than one adult in the household, the person with the next birthday should fill out the survey.

COMMUNITY SURVEY MAP

(Block area addresses are listed below.)



COMMUNITY SURVEY BLOCK AREAS

Area 1	Pine St	Locust St	Delancey St	Spruce St	Irving St	Manning St	
	60xx	60xx	60xx	60xx	60xx	59xx	
	59xx	59xx	59xx	59xx	59xx		
Area 2	Alden St	Cecil St	Chestnut St	Market St	Ludlow St	Sansom St	Walnut St
	1xx South	xx South	57xx	57xx	57xx	57xx	57xx
		1xx South	56xx	56xx	56xx	56xx	
			55xx	55xx	55xx	55xx	
Area 3	Delancey St	Pine St	Spruce St				
	54xx	54xx	54xx				
	53xx	53xx	53xx				
	52xx	52xx	52xx				
Area 4	Cedar Ave	Hazel Ave	Larchwood	Osage Ave	Pine St		
	51xx	51xx	51xx	51xx	51xx		
	50xx	50xx	50xx	50xx	50xx		
Area 5	Carpenter St	Christian St	Montrose St	Norfolk St	Webster St		
	59xx	59xx	59xx	59xx	59xx		
	58xx	58xx	58xx	58xx	58xx		
Area 6	Baltimore Ave	Cedar Ave	Hazel Ave	Larchwood	S Melville St	S 46th St	S 45th St
	47xx	47xx	47xx	47xx	5xx South	5xx South	5xx South
	46xx	46xx	46xx	46xx			
	45xx			45xx			
Area 7	Hadfield St	Malcolm St	Whitby Ave	Willow Ave			
	56xx	56xx	56xx	56xx			
	55xx	55xx	55xx	55xx			
Area 8	Beaumont Av	Florence Av	Litchfield St	Pentridge St	Ridgewood St	Willows Av	
	55xx	55xx	55xx	55xx	55xx	55xx	
		54xx		54xx	55xx	54xx	
Area 9	S Allison St	Chester Ave	S Frazier St	S Ithan St	Kingsessing Av	Regent St	S Vodges St
	15xx	56xx	16xx	16xx	55xx	55xx	15xx
	14xx	55xx					14xx
			Also includes:				
			S 56th St	S 55th St			
			17xx	15xx			
		16xx	14xx				
Area 10	S Frazier St.	S Ithan St	Kingsessing	S 57th St	S 56th St		
	21xx	19xx	56xx	21xx	19xx		
	20xx			20xx	18xx		